

Good governance helps make sure that the day-to-day work of your charity aligns with and contributes towards achieving its purpose. It helps charities retain the public's trust and confidence. In turn, this helps them to continue to carry out their charitable work effectively.

Board members need to ask themselves a few questions regularly to keep the charity on track. Why are we here, or what is our purpose? What are we doing? Do our activities progress our purpose? How are we doing it?

Can we do it better? Asking these questions and trying to answer them helps charities to stay true to their vision and mission. Responsible persons need to invest time to lay the groundwork and set the charity up well by establishing good policies, procedures and processes covering charity operations.

Invest time to properly train your charity's people. That is the Responsible Persons, the staff, volunteers who will use, oversee and be subject to the policies, procedures and processes, to make sure they understand them. Pass on knowledge through essential resources, training and experiences.

For example, inductions handovers meetings, financial investment in courses on topics linked to governance. Investing in staff and volunteers is an important aspect of good governance. Invest time in reviewing your charity and board's performance on a regular basis. Undertaking a board health check can help charity boards succeed in achieving their charity mission and goals. A link to a

free online health check tool is available via the Additional Resources link at the bottom of the page.